



HELPS
Home Energy Loss
Prevention Services

Sterling Municipal Light Department Insulation Rebate Incentive Program **Existing Homes** Residential Customer Guidelines



Home Energy Loss Prevention Service (HELPS)

Program Description	Between January 1, 2011 and December 31, 2011, Sterling offers a residential insulation installation incentive program, for existing homes, to help its residential customers achieve energy savings through improved insulation levels. Customers may be eligible to receive 30% of the insulation installation costs, up to \$300 , for implementing measures recommended in the HELPS home energy audit.				
Customer Eligibility	To be eligible, a current residential electric customer of Sterling Municipal Light Department, who is either the owner of the residence to be retrofitted, or a landlord must schedule and complete an Energy Audit to identify the most cost effective measures to implement, prior to any work being done. Customers who had a Home Energy Loss Prevention Services (HELPS) audit performed within the past two (2) years are not required to conduct another audit. The customer acknowledges the necessity for and consents to the post-installation inspection to be eligible for this incentive. Good faith compliance with the recommended insulation levels is a prerequisite for insulation incentive eligibility, unless expressly waived, on a case-by-case basis, by Sterling. In some cases, the actual amount of insulation may vary from recommended values based on the energy audit recommendations. This incentive program is administered until December 2011 or until the designated funds are exhausted, whichever occurs earlier, at the utility's sole discretion and without further notice. All installations must meet any applicable states and local codes and accepted construction practices.				
Recommended Insulation Levels	R-Values		Gas/Oil/Pump Heat	All-Electric Heat	
	Attic	Unfloored		R-38 or to capacity	R-49 or to capacity
		Floored		Fill Cavity	Fill Cavity
		Kneewall		R-13 or to capacity	R-19 or to capacity
		Slope		To capacity	To capacity
		Cathedral Ceiling		N/A	R-38
	Basement	Floor		R-19	R-25
		Crawl Space		R-19	R-19
		Wall Interior		R-13	R-19
		Wall Exterior		R-10	R-15
		Slab		R-10	R-10
	Wall			R-13	R-22
How To Apply	Start by calling the HELPS toll-free number at 888-333-7525 to request a free home Energy Audit. If your home qualifies, our energy auditor will schedule such audit and explain the incentive process during the Energy Audit. Implement the measures recommended. Save all receipts and invoices. Schedule a post-installation inspection of your completed project with our auditor. Approved projects will be processed and your check will be sent by mail. Contact the HELPS toll free number, 888-333-7525 , any time, for more information.				