

LETTERS

Electricity usage graphs a future benefit

The following is a clarification to the November 7, 2009, Sterling Meetinghouse News article entitled "SMLD to install new electric meters."

The Sterling Municipal Light Department customer service team would like our customers to know that with our new Advanced Metering Interface technology, the ability for our customers to view real-time usage, graphs, etc. online will not happen right away. It is a future benefit. Pilot AMI programs are happening across the country, and this technology is simply not yet available. We have partnered with Mueller Systems Inc. to bring our customers these benefits because they have the mindset, the intellectual capital, and the financial backing required to truly develop this system.

As this new technology develops, the SMLD does not have a full-time staff member monitoring a PC for outages each day; therefore, when outages occur, please continue to call the SMLD office during normal business hours and the Sterling Police dispatch after normal SMLD business hours.

Thank you.

John Kilgo
SMLD General Manager